

# **University of California Los Angeles/ RAND Corporation**

## **Center for Research on Quality in Managed Care**

### **Partner organizations**

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**Catholic Charities Archdiocese of New Orleans** is the largest health and human service provider in Southeast Louisiana. It is a not-for-profit agency made up of 38 programs and serves the poor and vulnerable population of the community, regardless of religion, race, color, or economic status. It serves the physical area of the Archdiocese of New Orleans, which is made up of the civil parishes of Orleans, Jefferson, St. Bernard, Plaquemines, St. Charles, St. John the Baptist, Tangipahoa, and St. Tammany.

The Latino Health Access Network was created 4 years ago to increase access to primary care among the Hispanic Community. It served as the primary link and provided direct assistance to Hispanic clients throughout Katrina providing medical services through a mobile health unit. It now consists of two programs. The Volunteer Network includes volunteer health care providers and partnering agencies that provide advocacy and services. The HOPE Program provides Health Promotion, Outreach Education and Prevention through community health workers.

**The Charles Drew University Clinical Research Center/UCLA/RAND Project Export** mission is to establish the knowledge base necessary to reduce diabetes, depression and other related health disparities among low-income African Americans and Latinos. This center will accomplish its mission by bringing new vitality to the field of health disparities research via in-depth community participation alongside academia. The Export team consists of physicians, researchers, and community leaders who are committed to serving this large, impoverished minority community.

The Specific Aims of the Drew/UCLA Export Center are to: 1) Promote the conduct of methodologically rigorous research aimed at reducing disparities in diabetes and depression that are related to the health of low-income African Americans and Latinos; 2) Build our research capacity and provide formal training in academic and community based settings for researchers at Drew University/UCLA/RAND; 3) Increase the participation of medically underserved minorities in evidence based health promotion and disease research; 4) Disseminate results of relevant efficacy studies and health information in a culturally and linguistically appropriate manner to this target population, community based health care providers, the broader academic community and health policy makers.

Project Export is determined to build bridges in minority health where huge gaps currently exist by training, educating, and implementing pilot programs within the struggling Latino and African American communities of Los Angeles who are battling with disease.

**Healthy African American Families (HAAF)** is a non-profit, community-serving agency whose mission is to improve the health outcomes of African American and Latino communities in Los Angeles County by enhancing the quality of care and advancing social progress through education, training, and collaborative partnering with community, academia, researchers, and government. With funding by the CDC, HAAF was originally developed in 1992 through UCLA as a community participatory research entity looking at the African American pregnancy experience. In 1995, a cooperative agreement was

solidified with Drew from 1995 to present. HAAF's efforts then began to focus on partnering community-based organizations, academia, and government to create a conduit for the exchange of needed information/education. In June 2002, the agency became an independent organization and obtained its non-profit status. A seven-member board of directors, all South Los Angeles target community representatives, governs the agency. HAAF is designed to create lasting effects in health policy and practice that will enhance the health status of the community.

HAAF has a solid research track record as a community partner. HAAF's scope of work includes: 1) conducting and analyzing ethnographic, qualitative research on African American pregnancy experience; 2) evaluating community processes of participation in the qualitative research in Los Angeles and community concerns about observational and investigational research in collaboration with the CDC (publications available); 3) networking and identifying community members, organizations, and businesses that play a strategic role in the development of public health intervention and prevention strategies; 4) providing health and community data to organizations; 5) facilitating contracts between agencies and minority groups within the community; 6) providing meeting space for community meetings held by CBO's and community members; 7) consulting about working within minority communities and about the health needs of ethnic minority families; 8) training at universities on ethnic minority health and social issues; 9) participating in Los Angeles County Department of Health Services planning activities; 10) hosting meetings for health and social services programs within minority communities; 11) participating on advisory councils; and 12) participating in health fairs and other events visited by a critical mass of the service population; and functioning in a key liaison role that has led the recruitment and retention of minority elders with diabetes in two federally funded community based interventions designed to improve the self-management skills of older African Americans and Latinos with diabetes.

**Israelites Baptist Church** was founded in 1937 and has been led by Dr. Emanuel Smith, Jr., since 1999. Its mission is to bring un-churched people to Christ, help them to conform to His image and become like Him. The ministry's purpose has been to address the societal ills that plague our community in the areas of education, housing, employment, health and poverty.

Our church reaches out to ex convicts, drug addicts, those who are homeless, those who have mental illnesses—people who have traditionally been turned away by society. The church works with them to find lasting solutions for their problems.

Through our Holistic approach to ministry we have placed people in drug rehabilitation centers, transitional housing programs, job training programs, family wellness centers. Our church has developed monthly feeding programs, a food and clothing distribution center, has held annual health fairs and has created a mini-community health clinic that operates inside the Church to administer shots and provide minor medical attention in the aftermath of Hurricane Katrina.

**Los Angeles Ecumenical Congress**, an interdenominational coalition of Religious Leaders and Pastors dedicated to the re-establishment of African-American Christian Leadership in the city of Los Angeles. Armed with a spiritual and moral agenda, the LAEC seeks to effectively utilize its collective influence among community and political leadership to benefit Los Angeles residents, and to respond to the challenges and issues that face the Los Angeles community.

The mission of the **LAUSD Crisis Counseling and Intervention Services (CCIS)** is to restore and maintain the learning environment of a school after crises and disasters as part of the district's overall emergency response and crisis management and safety plan. To achieve this mission, CCIS is an active

partner with other district services including School Police, Youth Relations, the Office of Emergency Services, the Office of Environmental Health and Safety, the Human Relations Commission, and the Division of Student Health and Human Services.

In September 2005, Crisis Counseling and Intervention Services received a four-year federal grant and designation as a National Child Traumatic Stress Network (NCTSN) “Trauma Services Adaptation (TSA) Center” to provide national leadership in identifying evidence-based interventions that are effective for use in schools. The Los Angeles School District TSA Center for Schools and Communities is a national leader in developing, implementing, evaluating, and disseminating trauma-informed services for schools. The TSA Center has expertise in delivering trauma services in schools for racially, ethnically, and socio-economically diverse student populations who have experienced interpersonal and mass traumas.

One objective of the Center is to offer training in the Cognitive Behavioral Intervention for Trauma in Schools (CBITS), a scientifically validated early intervention for students affected by school crises and community violence. Over the past eight years, RAND and UCLA Research Health Services Research Center have provided independent evaluations of student outcomes from participation in this program, which demonstrated significantly decreased symptoms of posttraumatic stress disorder and depression, increased attendance, improved grades and improved home behavior among middle school students. CBITS is now being modified for use after Hurricane Katrina at the request of health providers in Louisiana, Mississippi and Alabama. Recognized as an original contribution to the Journal of the American Medical Association, more information about the effectiveness of CBITS is available by request.

**United Behavioral Health (UBH)** owns and operates work/life, employee assistance, behavioral health, and disability support programs, serving more than 26 million members and 2,600 customers, which include Fortune 500 companies, state and county government employers, public sector entities, and numerous health plans, including United Healthcare and Blue Shield of California. Counseling and treatment services are provided through a comprehensive, national network of approximately 62,000 clinicians and 1,800 facilities. Long the leader in controlling costs, increasing workplace productivity, and improving behavioral health outcomes, UBH is pioneering medical-behavioral-pharmacy integration programs. By addressing the connection between physical and behavioral health issues, we can reduce overall healthcare costs. All of our programs are grounded in the scientific research of our Behavioral Health Sciences Department, conducted by an in-house team of multi-disciplinary scientists dedicated to quantifying the impact of UBH programs. Through research, clinical study, and collaboration with leading academic institutions, UBH shapes the industry, informs public policy, and delivers measurable results to our customers.

## Attending partners

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